



Report of the Board of School Directors

By -

RareBooksClub. Paperback. Book Condition: New. This item is printed on demand. Paperback. 66 pages. Original publisher: Washington, D. C. : U. S. Govt. Accountability Office, 2008 OCLC Number: (OCoLC)320895264 Subject: Medicare. Excerpt: . . . handled by separate Part A and Part B contractors with their own help line 21 numbers, to 1-800-MEDICARE. CMS completed the transition of Part A and Part B claims calls to 1-800-MEDICARE in September 2007. Each of these initiatives contributed to an increase in the overall volume of calls received by 1-800-MEDICARE. During the period encompassed in our review, overall call volume for 1-800-MEDICARE increased approximately 22 percent, from about 1.6 million calls in July 2005 to more than 2.0 million calls in July 2008. (See fig. 1.) A large increase in volume occurred close to the beginning of the Medicare prescription drug benefit in late 2005 and early 2006. Since that time, monthly call volume has ranged from about 2 million inquiries to slightly more than 3 million. Figure 1: Total 1-800-MEDICARE Call Volume, July 2005...



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